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National Service & Legislative Headquarters
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Biographical **INFO**

DELPHINE METCALF-FOSTER

National Commander
DAV (Disabled American Veterans)

Delphine Metcalf-Foster, a disabled U.S. Army veteran, was elected National Commander for the more than 1 million-member DAV at the organization's 2017 National Convention in New Orleans, Louisiana.

The Vallejo, California native's military career included service with the U.S. Army Reserve, 689th Quartermaster Unit, 6253rd Hospital Unit and 6211th Transportation Unit, Letterman Army Medical Center. She retired from the Army Reserves with the rank of first sergeant in 1996.



Metcalf-Foster was injured in January 1991 while serving in Saudi Arabia in support of Desert Storm/Desert Shield. At the time she was supporting the Grave Registration Company mission. She was medically evacuated to Germany for care and treatment.

Metcalf-Foster is a life member of DAV Chapter 21, Vallejo, California. She currently serves on the First Data Military Advisory Council and is a member of the DAV Department of California Claims and Service Committee, and has served as Chairman for the DAV Department of California Resolution Committee. Metcalf-Foster also completed a four year appointment as a member of the Secretary of Veterans Affairs Advisory Committee on Women Veterans in November 2015.

A retired Quality Assurance work leader from the Alameda Naval Air Station in Alameda, California, Metcalf-Foster's leadership has been sought at the local, state, and national levels. She served as chairman of the Hospital/Volunteer Intern Committee, National 16th District Executive Committee, and has served as director and treasurer for DAV at the national level.

A graduate of Solano Community College and Sonoma State University, Metcalf-Foster majored in psychology and liberal studies. She currently resides in Vallejo, California, and is the mother of three children, Linda, Shawn and Dana.



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Biographical **INFO**

JIM MARSZALEK

National Service Director
DAV (Disabled American Veterans)

Jim Marszalek, a U.S. Marine Corps veteran, was appointed National Service Director for the more than 1 million-member DAV in August 2013. He works at DAV's National Service & Legislative Headquarters in Washington, D.C.

Marszalek manages all activities of the DAV's National Service Program, which employs approximately 265 professional national service officers (NSOs), 33 transition service officers (TSOs) and support staff in 100 offices throughout the United States and in Puerto Rico. These service officers represent veterans and their families with claims for benefits from the Department of Veterans Affairs and the Department of Defense. DAV's direct hands-on services make up the largest item in the organization's budget for program services. During calendar year 2016, NSOs and TSOs, all wartime service-connected veterans, represented more than 300,000 claims for VA benefits for veterans and their families, obtaining almost \$4.1 billion in new and retroactive benefits for them.

Marszalek joined the DAV professional staff in 2001 as a member of Class IXI at the DAV National Service Officer Training Academy in Denver, Colorado.

Following graduation from the NSO Training Academy in 2001, Marszalek was assigned as an NSO apprentice at the DAV National Service Office in Cleveland, Ohio. He assumed supervisory roles across the country, and in 2012 was appointed as Deputy National Service Director, where he served until his current appointment.

A native of Pittsburgh, Pennsylvania, Marszalek entered the Marine Corps in 1996 and was honorably discharged in April 2000.

Marszalek is a life member of DAV Chapter 76, Pittsburgh, Pennsylvania. He resides with his wife, Jillian and two sons Ashton and Kingston in Huntingtown, Maryland.





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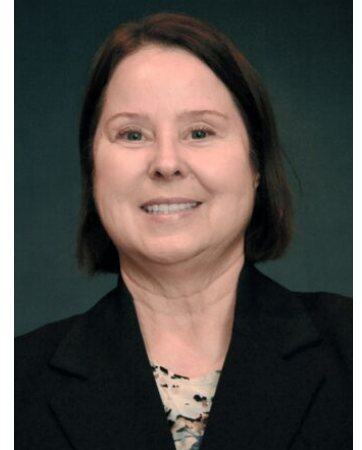
Biographical **INFO**

JOY J. ILEM

National Legislative Director
DAV (Disabled American Veterans)

Joy J. Ilem, a service-connected disabled veteran of the U.S. Army, was appointed National Legislative Director for the more than 1 million-member DAV in August 2015.

Ilem is a member of the DAV's legislative team employed at DAV National Service and Legislative Headquarters in Washington, D.C. She directs the advancement of DAV's public policy objectives to promote and defend reasonable and responsible legislation to assist disabled veterans and their families nationwide, while guarding current veteran's benefits and services from legislative erosion.



Ilem began her DAV career as a member of Class III at National Service Officer Training Academy in Denver. She graduated in 1996 and was assigned as an NSO apprentice at the DAV National Service Office in Phoenix, Arizona. In 1997, she was assigned as a national appeals officer with the DAV staff at the Board of Veterans Appeals in Washington, D.C. In 1999, she was transferred to the National Service and Legislative Headquarters to serve as an Associate National Legislative Director. Ilem was appointed Assistant Legislative Director in 2000 and Deputy National Legislative Director in June 2009, holding that title until her current appointment.

A native of Shakopee, Minnesota, Ilem was raised in the greater Minneapolis area, and is a 1977 graduate of Totino Grace High School in Fridley, Minnesota. She earned her bachelor's degree from the University of Arizona at Tucson in 1994, majoring in archaeology, with a minor in religious studies.

Ilem enlisted in the U.S. Army in 1982. Following basic training at Ft. Jackson, South Carolina, and advanced medical training at Ft. Sam Houston, Texas, she was assigned as a medic to the 67th Evacuation Hospital in Wurzburg, Germany, where she underwent additional certification as an emergency medical technician (EMT). Ilem's military duties included emergency room assignments and non-commissioned officer in charge of recovery room operations. She was honorably discharged from the Army in 1985.

A life member of DAV Chapter 10 Arlington-Fairfax, Virginia, Ilem resides in Alexandria, Virginia.



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Biographical **INFO**

GARRY J. AUGUSTINE

Executive Director, Washington Headquarters
DAV (Disabled American Veterans)



Garry J. Augustine, a combat-wounded Vietnam veteran, was appointed Executive Director for the more than 1 million-member DAV National Service and Legislative Headquarters in Washington, D.C., in August 2013. His responsibilities include oversight of DAV's National Service and Legislative Programs. He is the organization's principal spokesperson before Congress, the White House and the U.S. Department of Veterans Affairs (VA).

In his previous position as National Service Director, Augustine managed all activities of DAV's National Service Program, which employs approximately 270 professional national service officers (NSOs), 34 transitional service officers (TSOs) and support staff in 100 offices throughout the United States and in Puerto Rico.

Prior to Augustine joining DAV's professional staff in 1988 as a national service officer apprentice in Cleveland, Ohio, he served as the hospital transportation coordinator for the DAV Department of Ohio at the Cleveland Wade Park VA hospital. He remained at the Cleveland national service office where he was promoted to Assistant Supervisor in 1997 and Supervisor in 2000. He was appointed Assistant National Service Director at DAV National Service and Legislative Headquarters in 2002 and was subsequently appointed Deputy National Service Director in January 2004. In July 2010, he was appointed National Service Director and served in that capacity until his current appointment.

The Lake County, Ohio native enlisted in the U.S. Army in August 1969. Following training, Augustine was assigned to the 198th Infantry Brigade in South Vietnam. He was severely wounded by a land mine explosion during a combat patrol in the Batangan Peninsula on April 9, 1970. His injuries resulted in the loss of use of his left hand and left foot, multiple shrapnel wounds to his body and the loss of his spleen. Due to the extent of his injuries, he was medically retired from the Army in December 1972.

Augustine earned a bachelor's degree with honors from Ohio University in 1978 and master's degree in sociology at Cleveland State University in 1983. He is a life member of Chapter 42, Lake County, Ohio and Chapter 7, Bowie, Maryland. Augustine is married to the former Kellie Lambing. He is the father of two children. They reside in Huntingtown, Maryland.



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Biographical **INFO**

MARC BURGESS

National Adjutant
DAV (Disabled American Veterans)



J. Marc Burgess, a veteran of the Persian Gulf War, was appointed National Adjutant for the more than 1 million-member DAV, on June 1, 2013. As DAV's senior staff official, National Adjutant Burgess serves as the organization's Chief Executive Officer and leads the 650-member DAV staff, managing all operations of the organization of wartime injured and ill veterans, one of America's largest charitable institutions.

Prior to his appointment, Burgess served as Executive Director at DAV National Headquarters in Cold Spring, Kentucky, guiding the organization's voluntary services, fund raising, accounting, administration, information technology, communications, logistics and plant operations.

Burgess's DAV career began as a national service officer on October 23, 1995. His first assignment was DAV's National Service Office in Baltimore, Maryland. He went on to advocate for veterans in Washington, D.C.; Atlanta, Georgia.; at DAV's Board of Veterans Appeals Office; and, as Appellate Counsel before the United States Court of Appeals for Veterans Claims. Burgess also provided management oversight of DAV's service programs as Associate and Assistant National Service Director at DAV's National Service and Legislative Headquarters in Washington, D.C., and served as Director of Human Resources and Assistant Executive Director at DAV National Headquarters.

The Hattiesburg, Mississippi, native earned a Bachelor of business administration degree from the University of Pennsylvania in 1996, a Bachelor of Science in paralegal studies from Stevenson University in 1998 and a Master of Arts in human resources from the University of Cincinnati in 2010.

Burgess served in the U.S. Navy from October 1987 through October 1992, when he was medically discharged. His service included crewmember and plank-owner aboard the USS *Normandy*. He joined DAV before his discharge from the Navy and is a life member of Chapter 19 in Cold Spring, Kentucky.

Burgess and his wife, Amy, reside in Hebron, Kentucky. He is the father of two daughters, Cassandra and Victoria; and a son, Beaumont.



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Biographical **INFO**

BARRY A. JESINOSKI

Executive Director, National Headquarters
DAV (Disabled American Veterans)

Barry A. Jesinoski, a service-connected veteran of the Persian Gulf War era, was appointed Executive Director for the more than 1 million-member DAV National Headquarters in August 2013. He is the Chief Financial Officer of the organization headquartered in Cold Spring, Kentucky, near Cincinnati, Ohio. There, he oversees employment initiatives, voluntary services, fund raising, accounting, membership activities, administration, information technology, communications, outreach, logistics and plant operations of one of America's largest nonprofit organizations.



A life member of DAV Chapter 2 in San Diego, California, Jesinoski began his DAV career as a member of Class II at the National Service Officer (NSO) Training Academy at Denver in 1995. Following graduation from the academy in June 1995, his DAV career includes service as:

- NSO apprentice at the DAV National Service Office in Seattle, Washington;
- Promoted to Assistant Supervisor in August 1996;
- Reassigned to DAV National Service Office in San Diego as Supervisor in November 1997;
- Promoted to National Area Supervisor of Area 9 (California, Oregon, Nevada, Arizona and Hawaii) in 2001;
- Appointed Associate National Service Director in later part of 2001 and assigned to Washington, D.C., and appointed Assistant National Service Director in 2002;
- April of 2007, appointed Deputy Director of Human Resources at DAV National Headquarters in Cold Spring, Kentucky;
- In November of 2009, appointed Director of Human Resources, and
- Appointed Executive Director of DAV National Service & Legislative Headquarters in Washington, D.C., in July 2011, where he served until his current appointment.

A native of Ottertail County, Minnesota, Jesinoski is a graduate of Battle Lake High School in Battle Lake, Minnesota. He attended Fergus Falls Community College in Minnesota while in high school and studied at North Dakota State University at Fargo. Jesinoski is also a Senior Professional in Human Resources (SPHR) having earned his initial certification from the Human Resources Certification Institute in 2008.

Jesinoski was medically discharged from the Marine Corps in 1993.

Jesinoski and his wife Jennifer, reside in Union, Kentucky. He is the father of two sons, Weston and Connor.



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Biographical **INFO**

JEFFREY C. HALL

National Employment Director
DAV (Disabled American Veterans)



Jeffrey C. Hall, a combat veteran of the Persian Gulf War, was appointed National Employment Director for the more than 1 million-member DAV on March 31, 2014. From the DAV National Headquarters located in Cold Spring, Kentucky, Hall oversees special employment initiatives and works with private and public sector entities to develop and build partnerships to address joblessness and underemployment as well as facilitate job fairs and lead efforts to connect veterans and employers.

A native of Goodland, Indiana, Hall earned an associate's degree in fine arts from Vincennes University, Indiana in 1986. He also earned certification in the lawyer's assistant program from Roosevelt University, Chicago, Illinois in 1994. He graduated from the management and leadership training program at Prince George's Community College, Largo, Maryland in 1996.

Hall enlisted in the U.S. Army in 1988 and served as a member of B Company, 3rd Battalion, 41st Infantry Regiment, Tiger Brigade, 2nd Armored Division. On March 11, 1991, while serving in the Persian Gulf War, he was wounded when his vehicle struck an Iraqi anti-tank mine, resulting in concussion blast injuries to his lower and upper extremities. Following medical treatment and intensive physical therapy, Hall returned to duty and was honorably discharged in 1992.

Hall joined DAV's professional staff as a national service officer in 1993 at the Chicago, Illinois, DAV National Service Office. In 1996, he was assigned to the position of National Appeals Officer at the Board of Veterans' Appeals office in Washington, D.C., and was appointed Assistant Supervisor in Louisville, Kentucky in 1997. In 1999, he was appointed supervisor of the Chicago, Illinois, DAV National Service Office. In 2004, he was simultaneously promoted to Supervisor of the New York, New York, National Service Office and National Area Supervisor of Area 10. He was appointed Assistant National Legislative Director in 2010 and served in that capacity until his current appointment. He is also a member and former President of the National Guild of Attorneys in Fact, Inc.

Hall is a life member of DAV Chapter 19 in Cold Spring, Kentucky. He lives in Union, Kentucky, with wife, LeeAnne, and their three children.



Auxiliary

Making a Difference

Biographical Information

William Craig Johniken
National Commander
Disabled American Veterans Auxiliary



William Craig Johniken was elected National Commander of the DAV Auxiliary at the 2017 National Convention in New Orleans, Louisiana. Craig is the first male to serve in this capacity since the inception of the organization in 1922.

Mr. Johniken is eligible for membership through his wife, Teresa, a service-connected disabled veteran and DAV member since 1995, and his son, Tim, also a service-connected veteran.

A native of Texas, Craig began his career at the Texas Department of Transportation in 1979, and retired after 30 years of service in 2009. He is currently a sales representative for Roy Bing Supply, a position that has provided opportunities to communicate bingo fund raising efforts to many DAV Chapters and Units.

Craig's interest and involvement in DAV Auxiliary activities began long before he was eligible to join the organization. Volunteering at DAV and Auxiliary functions with event set-up, cooking, and cleaning afforded him the opportunity to participate in events with his wife and family. As time went on, the DAV and Auxiliary became a second family and sparked great interest in the mission of the organizations. When DAV Auxiliary membership eligibility was changed in 2005 to welcome male family members, Craig did not hesitate to join and was one of the first to do so!

Mr. Johniken served as a Unit Commander for three years, and was the 2011-2012 Auxiliary State Commander of the State Department of Texas. Nationally, Mr. Johniken was appointed as a member of the original strategic planning core committee formed in 2009, chairing the membership sub-committee. He also served on the Standard Operating Policies sub-committee. In 2012, he was elected to the office of National 4th Jr. Vice Commander and advanced through the chairs to his current position as National Commander.

"I'm honored to serve in this capacity and will continue to promote awareness of the DAV Auxiliary and its mission as well as emphasize the importance of supporting caregiver initiatives and volunteerism."

Mr. and Mrs. Johniken married in 1985 and have one daughter, Ashley Clark, their son, Tim Johniken, and three grandchildren: Will, Emma, and Ashton Johniken, all members of the DAV Auxiliary. Mr. and Mrs. Johniken reside in Lufkin, Texas.